Further information about the Adopt-a-Street scheme:

For further information or to join the Adopt-a-Street scheme, please email streetcleansing@broxbourne.gov.uk or call the Council’s Helpline on 01992 785577.

Environmental Services, Broxbourne Borough Council:

Unit 4 Broxbourne Business Centre, Fairways, New River Trading Estate, Cheshunt, EN8 0NP
Email: streetcleansing@broxbourne.gov.uk
Website: www.broxbourne.gov.uk

One Stop Shops

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cheshunt</td>
<td>Laura Trott Leisure Centre, Windmill Lane</td>
</tr>
<tr>
<td>Hoddesdon</td>
<td>Hoddesdon Library, 98A High Street</td>
</tr>
<tr>
<td>Waltham Cross</td>
<td>123 High Street</td>
</tr>
</tbody>
</table>

Monday - Friday 9am – 5.30pm
Saturday 9am – 1pm

All One Stop Shops close at 3.30pm on the last Thursday of each month for staff training.

To receive relevant e-communications from the Council, please register at www.broxbourne.gov.uk/emailalerts. E-communications are emails that provide information about Council services and events. All information supplied will be processed and held in accordance with Data Protection regulations.

Finding out about scheduled street cleanses

Streets and footpaths are cleansed regularly. This comprises mechanised sweeping, sweeping by hand, litter-picking by hand or a combination of techniques. Cleaning schedules and frequencies for individual locations can be viewed electronically at www.broxbourne.gov.uk (down your street). Alternatively telephone the Council’s Helpline on 01992 785577 or visit one of the One Stop Shops.

Do not attempt to remove the following:

- Syringes or hypodermic needles
- Suspected toxic/hazardous substances

Please ring the Helpline on 01992 785577 and report these IMMEDIATELY.
No one likes the sight of litter. This leaflet explains how you and your community can join with the Council to help ensure that the streets in your neighbourhood always look their best. Show your pride in your street.

**Street cleaning**

The Council spends £1 million a year of tax payers’ money on picking-up the litter dropped in Broxbourne. Roads and footpaths are cleansed regularly but the anti-social behaviour of some individuals mean that rubbish soon begins to accumulate again.

**Adopt-a-Street**

Residents working together, in partnership with the Council, can help prevent a build-up of litter and encourage everyone to care about their own neighbourhood. Through the Adopt-a-Street scheme, the Council provides volunteers with the necessary equipment and training to help remove the litter between the scheduled street cleanses.

Volunteers who can spare just the odd hour can make a big difference. Local groups including schools, businesses, scout and brownie packs are also invited to participate.

**Why you should register**

- The scheme seeks to encourage community involvement in caring for the local environment.
- The Council will provide appropriate equipment if required, such as litter pickers, gloves, plastic bags, and guidelines.
- Similar schemes are proving successful in other boroughs.
- Adopt-a-Street signage can be erected in streets with a significant involvement.
- Local groups, schools for example, may choose to participate in one-off clean-up days
  It is particularly important to encourage our younger residents to participate in litter picking and ultimately to refrain from dropping litter and using one of the many bins provided throughout the Borough. This is why the Council is keen to encourage local school involvement.

**Remember**

- Volunteering will not impact on the scheduled cleansing already undertaken by the Council.
- Guidelines will be issued to every participant and appropriate training/briefing sessions can be organised on request.
- You can volunteer your group for one-off clean-up days.
- Broxbourne belongs to us all and we all have a responsibility to keep our environment free from litter.

**How to join?**

- Contact the Council on 01992 785577.
- Advise the area you would like to ‘adopt’ and discuss any questions/issues you have regarding the scheme.
- Agree a convenient time to take delivery of equipment and receive instructions.

**Scheme details**

The Council will provide you with plastic disposable gloves, a ‘litter picker’ and plastic bags for the litter collected. When full, the plastic bags should be left out with your black wheeled bin on your fortnightly refuse collection. Special collections can be pre-arranged for groups wishing to participate in one-off clean-up days. The Council will monitor the quantities of litter collected under this scheme together with relevant locations. Details will be published in the Council’s Environmental Monitor and press releases will be generated to encourage more residents to join.

**Important safety tips**

- Only work during daylight hours and never walk in the road. Use the litter picker provided to litter pick from the pavement and be aware of traffic at all times.
- Please use the gloves provided and always remember to wash your hands after litter picking.
- Children must be supervised at all times.
- Never attempt to compact the litter collected to avoid needless injury.